GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1739
ANSWERED ON:25.07.2002
TIME TAKEN IN GENERATING ONE TICKET ON COMPUTERISED SYSTEM
SURESH RAMRAO JADHAV (PATIL)

Will the Minister of RAILWAYS be pleased to state:

(a) the average time taken in generating one ticket on computerised system;

(b) the time taken to issue a ticket manually;

(c) whether computerisation has not made any significant improvement in reducing ticket generation time as compared to manual system; and

(d) if so, the action being taken to make computerisation really to serve its mandated purpose?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) Average time taken in completing one transaction including printing of the ticket on computerised system is one & a half minute to two minutes.

(b) The time taken to issue one ticket manually used to be 6 to 7 minutes.

(c) & (d) Computerisation of reservations on Indian Railways has made significant improvements by way of providing universal counters with a facility of issuing tickets for any train, from any station to any station. The system of Computersisation of reservations has made it possible to extend the same to the places other than railway stations also. As on 30.6.2002, this facility is available at 742 locations in the country. In annual Budget 2002-03, this facility has been sanctioned at another 150 new locations.